

A stylized graphic of two hands shaking, rendered in a dark blue color with white outlines. The hands are positioned behind the text, with the fingers of the left hand visible at the bottom and the right hand visible at the top. The background is black.

Community Collaborations: A Multi-Agency Approach to Caring for People with Memory Loss

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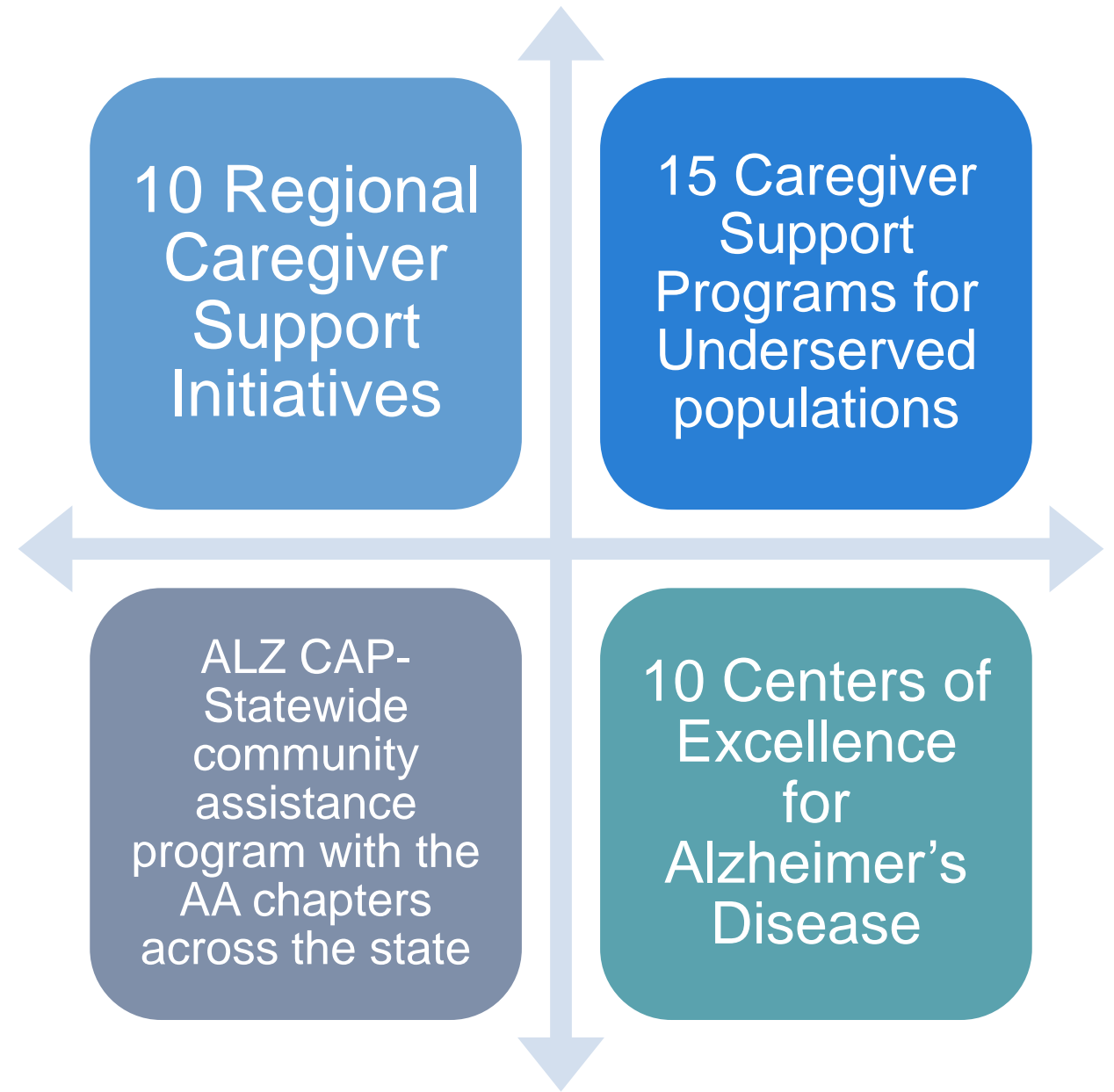
New York State Initiative

Currently in NYS 390,000 individuals living with AD, will grow to 460,000 by 2025

In 2015, NYS response was the implementation of a \$25 million Alzheimer's Disease Support Initiative

First of its kind in the nation to support people with AD and their care partners

Four Components of the Alzheimer's Disease Support Initiative



Services of Alzheimer's Association of Northeastern New York

ALZCAP FUNDED

- Care Consultations
- Information and Referral (Helpline)
- Support Groups
- Education Programs
 - Community Education
 - Professional Education

OTHER SERVICES

- Safety Services
- Early Stage Engagement

Prefunding Vs. Now

SERVICE	FY 14	FY18	% INCREASE
Care Consultations	652	859	32%
Support Group Sessions	474	2171	358%
Community Education Programs	296	843	185%
Professionals Educated	881	2400	172%
Early Alzheimer's Support and Education Sessions	0	36	360%

Alzheimer's Disease Regional Caregiver Support Initiative

- Lead agency in Capital District Region is Eddy Alzheimer's Services, Cohoes
 - Counties served:
 - Albany
 - Columbia
 - Delaware
 - Fulton
 - Greene
 - Montgomery
 - Rensselaer
 - Saratoga
 - Schenectady
 - Schoharie

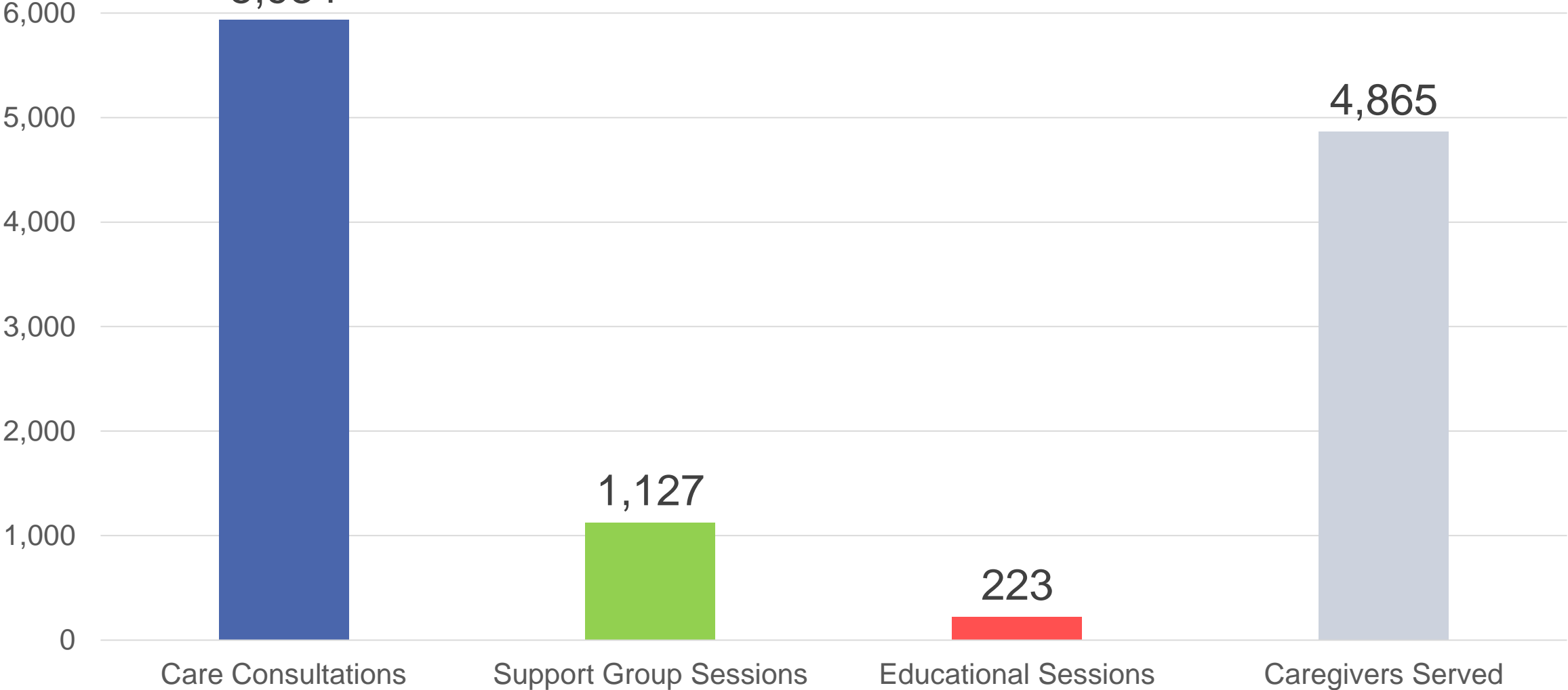
Alzheimer's Disease Regional Caregiver Support Initiative

- Goal of initiative is support services to caregivers, with the intention of improving and promoting mental and physical well-being.
 - Care Consultation
 - Family Consultation
 - Support Groups
 - Education and Training
 - Respite
 - Additional regional services
 - Alzheimer's Volunteer Care Teams
 - Memory Mixers



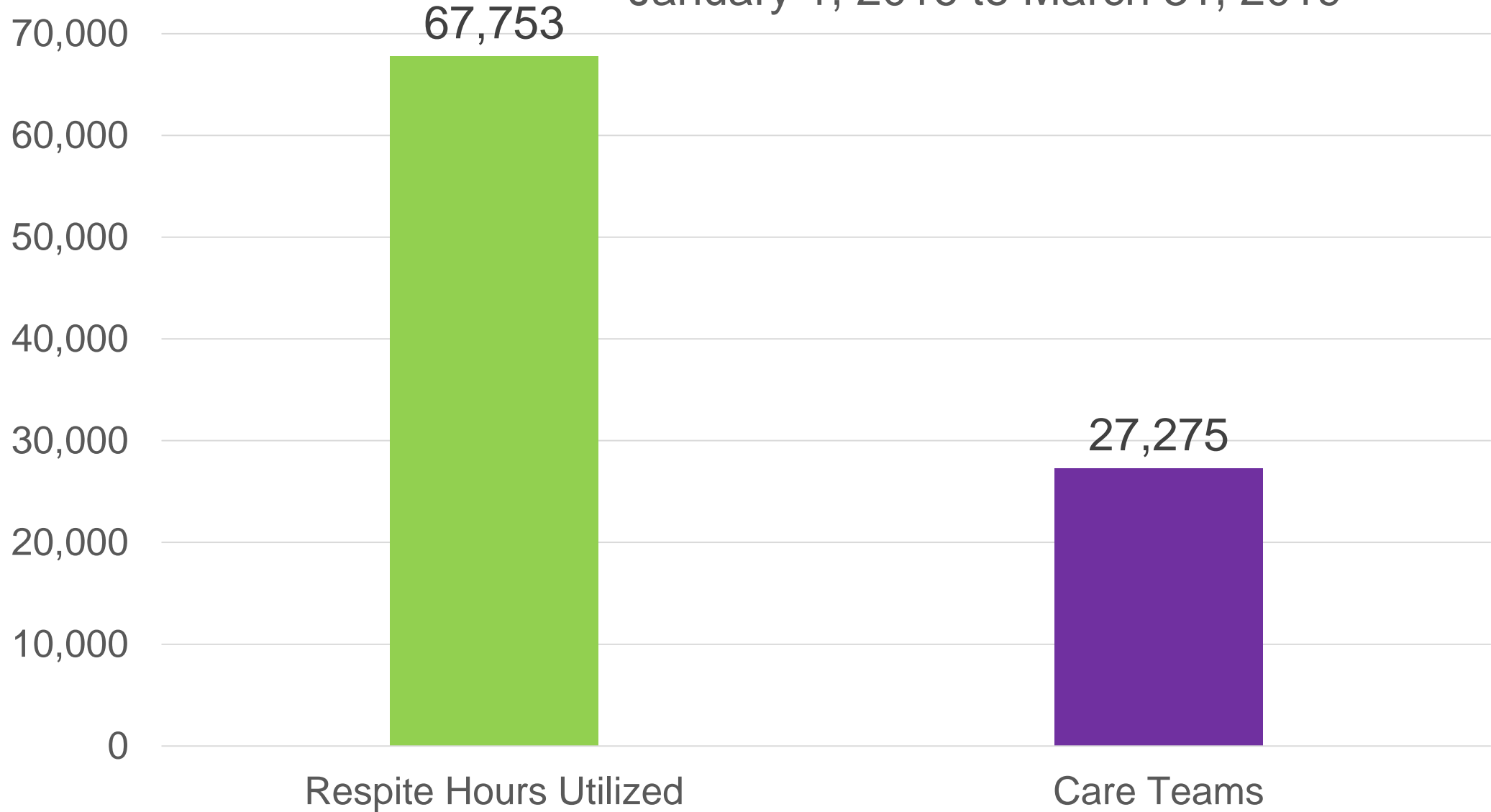
Outcomes

January 1, 2016 to March 31, 2019



Respite Outcomes

January 1, 2016 to March 31, 2019



Center of Excellence for Alzheimer's Disease at AMC

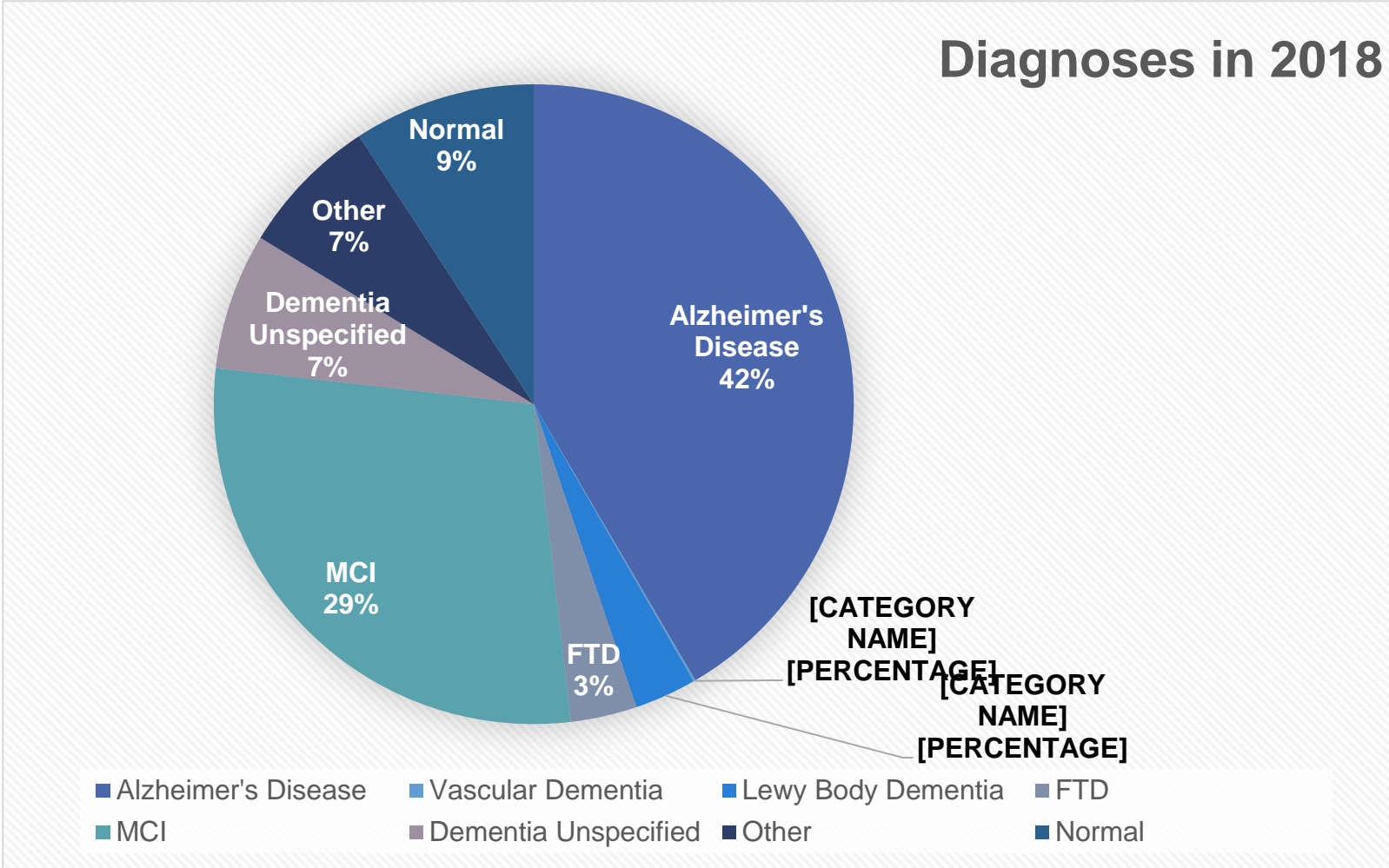
- Interdisciplinary and comprehensive medical services for the diagnosis of AD/D
- Coordinated treatment and care management for individuals living with AD/D
- Assist providers, practitioners, and community partners in diagnosis or treatment
- Serve as a clinical resource in the community (case review, consultations, etc.)
- Provide education and training for healthcare professionals on the diagnosis, assessment, and treatment of AD/D



Center of Excellence for Alzheimer's Disease at AMC Outcomes

Between start of funding to end of December 2018:

- Diagnosed 1,670 new patients
- Provided 845 community referrals



Defining Quality Care for Alzheimer's and Dementia

The newly released Alzheimer's Association Dementia Care Practice Recommendations outline quality care practices based on a comprehensive review of current evidence, best practices and expert opinions.

Designed for professional care providers, these recommendations inform and influence dementia care standards, training, practice and policy from a person-centered focus.

View the recommendations at alz.org/qualitycare.



Alzheimer's Disease Support Initiative

Recommendation Area	Organization
Detection and Diagnosis	AANENY, AMC CEAD
Assessment and Care Planning	AANENY, EDDY
Medical Management	CEAD
Information, Education and Support	AANENY, EDDY
Dementia-Related Behaviors	AANENY, EDDY, CEAD
Activities of Daily Living	AANENY, EDDY
Workforce	AANENY, EDDY, CEAD
Supportive and Therapeutic Environment	AANENY, EDDY
Transition and Coordination of Services	AANENY, EDDY, CEAD

Information, Education and Support

Recommendation

Provide education early in the disease to prepare for the future



- AANENY and CEAD: joint physician outreach program
- AANENY: EASE Program
- CEAD: referrals to AANENY and EDDY for education and individualized consultation
- AANENY and EDDY

Information, Education and Support

Recommendation

- Ensure education, information and support programs are accessible during times of transition

CEAD: Referrals to AANENY and EDDY for education and individualized consultation

AANENY: Specialized caregiver education programs, specialty support groups

EDDY: Ongoing case management

Transitions in Care

Recommendation

- Initiate evidenced-based models of care to avoid, delay or plan transition

An Intervention That Delays Institutionalization of Alzheimer's Disease Patients: Treatment of Spouse-Caregivers¹

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Gertrude Steinberg, MA,² Emma Shulman, CSW,² Joan A. Mackell, PhD,²
Abby Ambinder, EdD,² and Jacob Cohen, PhD³

Other Care Coordination Interventions:

- The Transitional Care Model (TCM)
- Geriatric Team Intervention
- MIND at Home
- Partners in Dementia Care (PDC)

Multi-Agency Collaboration

How do we
build these
collaborative
relationships?

How do you
utilize the
resources you
have?

How do you
avoid
duplication of
services?

How do we make
referrals and
maintain
communication?

Benefits of Multi-Agency Collaboration

- Increase in the number of people reached and connected to services
- Smoother transitions between agencies for clients
- More holistic, person-centered care
- Increased community awareness of services and AD/D
- Abilities differ from agency to agency



The Collaborative Relationship

DOH funders encourage collaboration within region

Degree of connection/collaboration that already existed between agencies

Willingness to “share” our clients

Meetings with all partners to better understand the services that we each provide

- Ex. AANENY and EAS both do Care Consultations—how are they the same and different?

Different partnerships in different regions

- Ex. Rochester Alzheimer’s Association, LifeSpan, and University of Rochester

Challenges and Successes

- Who has time to collaborate!?
- Changes in roles/staffing
- Open communication
 - CEAD and EAS quarterly touch points
 - Strategy meetings between CEAD and AANENY
- Delineate roles
- Shared drive for outreach materials
- Joint programs and outreach
- “Colleagues” across agencies
- Our greatest successes are helping a family in need!



“Generations Together”

Intergenerational morning program for older adults and caregivers

CEAD

- Development and creation (along with SUNY Cobleskill)
- Training students

AA NENY

- Development and creation (along with SUNY Cobleskill)
- Training students
- Provides referrals, consultations, and ongoing support

EAS

- Care Team member integral in day-to-day (music, drumming circle)



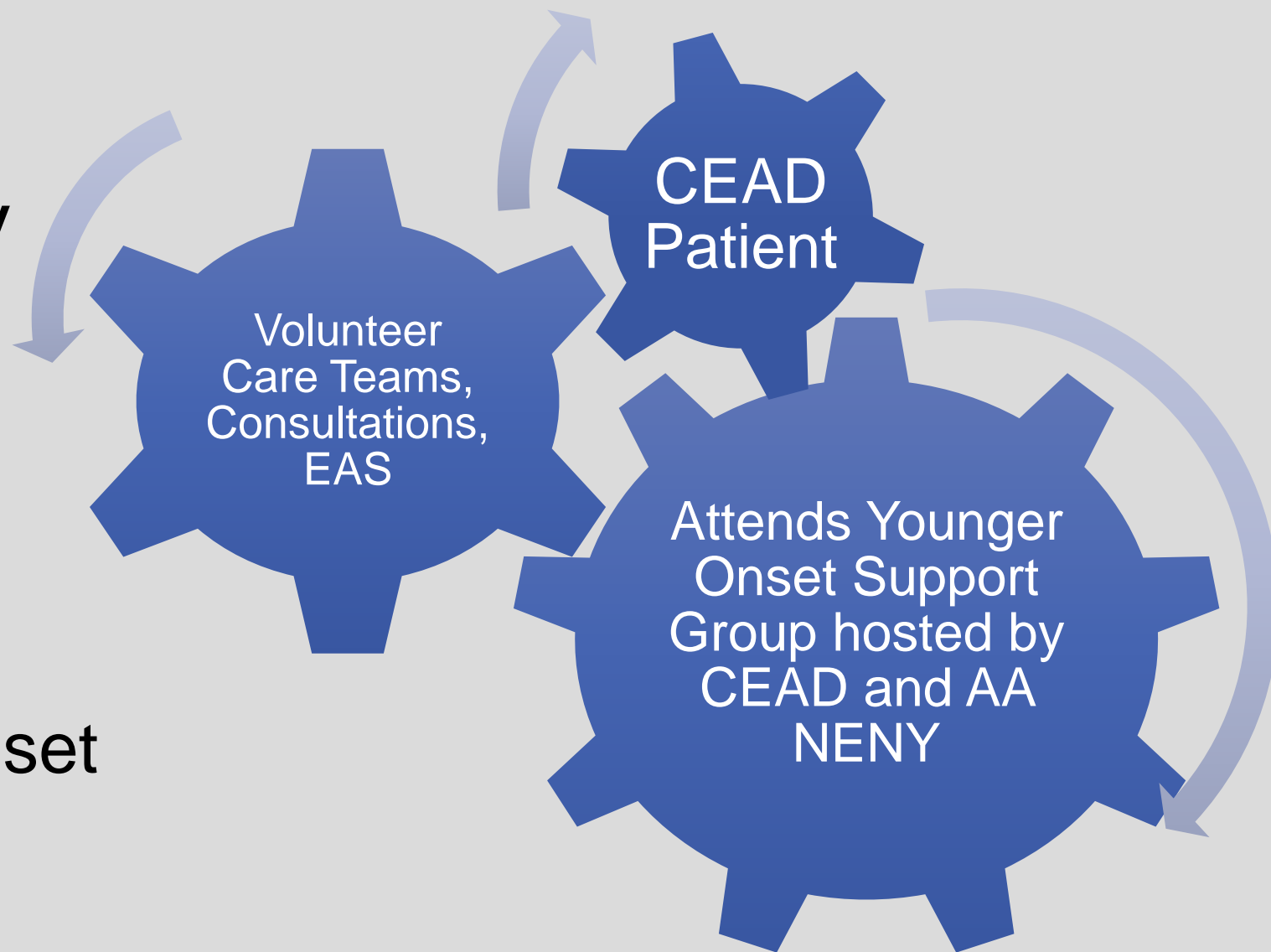
Collaboration Examples: The Green Family

Man with Alzheimer's Disease

- Lives alone
- People involved in care: Brother (lives next door), Daughter (lives in another state), neighbor/friend/caregiver (visits daily)



Collaboration Examples: The Rose Family



Man with younger-onset
AD, lives with wife

Client Testimonial

https://www.albany.edu/sph/cphce/phl_1018.shtml



Questions?

